

# Position description – Food & Beverage Consultant

Information contained in this position description is subject to change, as circumstances change and new needs emerge. Same Skies aims to update key outcomes of roles as regularly as possible.

General details	
Position title	Food & Beverage (F&B) Consultant
Supervisor	Director
Close collaboration with	Training Coordinator
Location	Kuala Lumpur, Malaysia
Duration	Six months
Start date	1 February 2024
Time commitment	Full-time
Sector	Social enterprise; humanitarian work; refugee protection

### Overview of the organisation & the assignment

**Kneading Peace Social Enterprise** ([www.kneadingpeace.org](http://www.kneadingpeace.org)) is a refugee-supporting bakery café, art gallery and community space based in Melaka, Malaysia, and managed by Same Skies. We specialise in European bread, pizza, frozen desserts, ice cream & more. Our food & drinks are made by our amazing (refugee) trainees. We teach them the fine art of baking & cooking to help increase their livelihood opportunities.

**Same Skies** ([www.sameskies.org](http://www.sameskies.org)) is the umbrella organisation for this assignment. It is a non-religious, politically neutral non-profit organisation, registered in Switzerland (2014), Australia (2016), Malaysia (2017) and Indonesia (2017). We are a multidisciplinary and multicultural team of people who believe that through compassion and combined action, we can create a better world. We want to drive leadership and innovation in refugee assistance and protection to improve efficiency, effectiveness, quality and social outcomes. Same Skies' innovation is best described through its perception of refugees and asylum seekers<sup>1</sup>, who are traditionally seen as vulnerable. Same Skies refers to “capacity-strengthening”, rather than “capacity-building” because we acknowledge an existing base of capability in every community.

<sup>1</sup> For simplicity of reading we will hereafter refer to “refugees” only. However, we do not differentiate/exclude members of displaced communities based on their legal status.

## Overview of the challenge

According to UNHCR, there are currently 2.7 million people of concern in Southeast Asia. Most of the countries in the region have not signed the 1951 UN Refugee Convention and its 1967 Protocols. Many refugees become stranded under weak protection frameworks for many years, while they await the processing of their asylum claims and resettlement to a third country. They receive very little support and have limited access to basic human rights, such as education, health care, livelihood and dignity. Due to local work restrictions for refugees, there is often a high degree of underutilised and disorganised skills in displaced communities, which we mobilise. We do not see vulnerability as a fixed condition, but perceive refugees as resilient. We involve refugees in project management to build purpose and self-determination and consequently reduce mental health issues; at the same time making communities stronger and more self-reliant.

## Overview of the assignment

Same Skies has been approached by an international school in Kuala Lumpur to run the school canteen, café and catering & event space in their new premises as of March 2024. In collaboration with the (refugee) graduates of our baking & hospitality programme in Melaka, we want to develop a new programme that can help increase their livelihoods, while providing affordable yet nutritious food to the students (50% refugees) and guests.

Same Skies is currently looking for a qualified and experienced **Chef** to support us as **F&B Consultant** for the initial six months with the development/ conceptualisation, set-up, training of the team and implementation. Cultural sensitivity is a must for this position, and experience in the humanitarian/refugee protection sector will be considered an advantage.

## Requirements

Essential: <b>Skills &amp; experience</b>	<ul style="list-style-type: none"><li>• Extensive experience working in a commercial kitchen, preferably catering to large crowds</li></ul>
<b>Qualifications</b>	<ul style="list-style-type: none"><li>• Vocational qualifications like a diploma in cookery/ culinary art</li></ul>
<b>Language skills</b>	<ul style="list-style-type: none"><li>• English</li><li>• Additional languages might be an advantage</li></ul>
Desirable: <b>Further attributes, experience, skills, and/or qualifications</b>	<ul style="list-style-type: none"><li>• Experience with kitchen planning &amp; menu design</li><li>• Experience with training design and delivery</li><li>• Team leading/ management experience</li><li>• Knowledge of/ experience in humanitarian/ social/ refugee work</li></ul>

## Personal attributes

As a Same Skies member, you will be assessed for personal attributes. Same Skies wants to ensure employees are a good fit for the community members whom we support, and that assignments are appropriate for members in return. We require our team members to continuously display the following personal attributes:

<b>Self-awareness &amp; cross-cultural sensitivity</b>	<ul style="list-style-type: none"><li>• Openness and non-judgmental approach</li><li>• Tolerance for others and different ways</li><li>• Awareness of effect of own behaviour on others</li><li>• Awareness of own values and cultural norms</li><li>• Listening skills</li><li>• Ability to express own opinions with sensitivity</li></ul>
<b>Commitment to sharing knowledge and skills</b>	<ul style="list-style-type: none"><li>• Interest in ongoing learning from others</li><li>• Commitment to sharing own knowledge and skills with others</li><li>• Flexibility in adapting style to assist others to learn</li></ul>
<b>Flexibility, adaptability &amp; resilience</b>	<ul style="list-style-type: none"><li>• Patience in challenging situations</li><li>• Negotiation skills</li><li>• Ability to remain calm in stressful situations</li><li>• Ability to recognise stress triggers, deal with them and seek assistance if required</li><li>• Ability to identify and express own needs</li></ul>

## Benefits

Same Skies is a small non-for-profit organisation with a limited budget. The successful candidate will be remunerated with a local Malaysian salary. In addition, we will cover the following expenses:

- Travel to/ from Malaysia
- Regional travel and accommodation for work-related trips (to Melaka for example)
- Training-related expenses, such as workshop materials etc.
- All reimbursement will be paid upon presentation of a receipt only

Further, you will be provided with the following support:

- Orientation by the local Malaysian team
- Support and guidance in relation to any work-related issues provided by the Same Skies Director

## Application process

To apply, please send your expression of interest outlining your motivation and skills together with your resume to Julia Frei (Director) at [julia.frei@sameskies.org](mailto:julia.frei@sameskies.org).

